

# *Stay Organized in the New Year*

## **Work within your Budget**

2020 was a difficult year for many families in the Hastings area, but 2021 brings renewed hope and a chance to start fresh. If you're taking the time to reorganize your finances in the new year, Hastings Utilities can help.

## **Budget Billing**

Budget Billing is a convenient way to keep track of your utility expenses month to month, making it easy to monitor how much you're spending. After you opt in, your annual utility costs will be divided into 11 equal payments, and the 12<sup>th</sup> month will be used as a settlement month to adjust for any differences throughout the year. This means you'll know exactly what your utility costs will be for those 11 months, allowing you to keep your finances organized. While the 12<sup>th</sup> month's bill will adjust for differences, we work hard to make sure it stays as close as possible to the other 11 months.

## **How to Sign Up**

Only customers who have been on service for a full year are eligible for Budget Billing at this time. This is because we need a good idea of how your utility costs fluctuate over the course of a year in order to make an accurate monthly fee and avoid a surprising settlement month. Customers must also have a \$0 balance on your account to apply. Once those criteria are met, customers can call a customer service representative at 402-463-1371 to set up the Budget Billing arrangement.

## **Happy New Year!**

We want to wish all of our Hastings Utilities customers a happy New Year, and we hope your family stays safe and warm through these continued winter months.

## **Reminder: Our Drive-Thru is Open**

Our new drive-thru window opened on Nov. 12 at our Business Office at 1228 N. Denver Ave. This means the temporary drive-thru at City Hall is no longer available for utility payments, and customers will need to use the new location. The new drive-thru is open from 8 a.m. to 5 p.m. Monday – Friday.