

A Better Budget in the New Year

Predicting the Unpredictable

From cold snaps to heat waves, weather in central Nebraska can be unpredictable. Unexpected fluctuations in energy use can cause variations in your utility bill from month to month, making it difficult to stick to a budget. If you're taking the time to reorganize your finances in the new year, the Hastings Utilities Department can help.

Budget Billing

Budget Billing is a convenient way to keep track of your utility expenses month to month, making it easy to monitor how much you're spending. After you opt in, your annual utility costs will be divided into 11 equal payments, and the 12th month will be used as a settlement month to adjust for any differences throughout the year. This means you'll know exactly what your utility costs will be for those 11 months, allowing you to keep your finances organized. While the 12th month's bill will adjust for differences, we work hard to make sure it stays as close as possible to the other 11 months.

How to Sign Up

Only customers who have been on service for a full year are eligible for Budget Billing at this time. This is because we need a good idea of how your utility costs fluctuate over the course of a year in order to make an accurate monthly fee and avoid a surprising settlement month. Customers must also have a \$0 balance on your account to apply. Once those criteria are met, customers can call a customer service representative at 402-463-1371 to set up the Budget Billing arrangement.

Happy New Year!

We want to wish all of our Hastings Utilities Department customers a happy New Year, and we hope your family stays safe and warm through these winter months.

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