

Utility Outages or Service Issues

Hastings Utilities is committed to providing our residents and businesses with reliable and efficient electricity, water, gas and sewer services. Occasionally, those services experience outages or other issues.

When you experience an outage or other service issue, we are committed to restoring service as quickly as possible. But part of the process for quick restoration requires proper reporting.

Online Reporting

Outages or service issues for electricity, water, gas and sewer services can be reported online at cityofhastings.org/huoutages. The process is easy! You will be prompted to enter the address of the outage or issue. You will proceed through prompts according to the type of issue you are experiencing, and your information will be submitted to Hastings Utilities personnel.

The website also offers a map that highlights locations throughout the city where outages are currently being reported.

Phone Reporting

If you prefer to report your outage or service issue by phone, call 402-463-1371. It is important that outages or service issues NOT be reported by calling #911, which is for emergencies only.

Celebrate National Night Out!

Tuesday, August 2, 2021, 5:30 p.m.

Chautauqua Pavillion

Hastings residents are invited to join forces with thousands of communities nationwide for the 39th Annual "National Night Out" crime and drug prevention event.

On Tuesday, August 2nd residents of Hastings are asked to lock their doors, turn on outside lights and spend the evening outside with neighbors and police. The Crime Prevention Committee of the Hastings Area Chamber of Commerce will be hosting a FREE BBQ and visits with police, various community organizations, and other activates at Chautauqua Pavillion. Local non-profits will also be in attendance and will have booths set up for you to gather their information.

The event will start with a short walk around the park at 5:30 p.m., followed by a FREE BBQ. The BBQ will be open to those who walk first and then to the other's attending.