



At Your Service

PROVIDING
ELECTRIC, GAS, WATER AND
SANITARY SEWER SERVICES

NOVEMBER 2022

Prepare Your Budget for Winter Heating

NATURAL GAS PRICES ON THE RISE

Hastings Utilities would like to remind customers that natural gas prices have skyrocketed in 2022, reaching the highest level seen since 2008. We want you to be aware that these price increases will become evident to you if natural gas is your source of fuel for heating this fall and winter.

Your utility bill includes a "Purchased Gas Adjustment", or PGA for natural gas. This adjustment is utilized to accurately charge for natural gas costs, especially when price volatility results in sharp increases. As you begin to use more natural gas for heating, the PGA will increase your natural gas bill.

BUDGET BILLING

To help you moderate the upward swing in your monthly utility bills, we recommend Budget Billing. This payment plan can help you flatten the curve on your monthly bills.

When you opt into Budget Billing, your annual utility costs will be divided into 11 equal payments. The 12th month will be used as a settlement month to adjust for any differences throughout the year.

You can apply for budget billing after being in service with Hastings Utilities for one full year at your current address, and when your account has a zero balance. Contact our Customer Services Department at 402-463-1371 for more information, or to enroll.

SUPPORTING OUR COMMUNITY

People in our community struggle every day to meet their basic needs. These are our friends, family and neighbors. The **SHARE THE WARMTH** program can provide security to those in the community who may be unable to afford their heating bill. The program was designed in coordination with The Salvation Army, Catholic Social Services and Community Action Partnership of Mid-Nebraska. It was specifically tailored to assist:

- Individuals 60 years or older
- Individuals who are handicapped or disabled
- Anyone experiencing unusual needs

HOW IT WORKS

To donate to the Share the Warmth program, customers can fill out the form at hastingsutilities.com or directly at <https://bit.ly/2Xlvsk8>. Customers have the option to add a specific amount of money to their bill each month, which will be sent directly to the Salvation Army for distribution. The contribution is tax deductible and the agreement may be changed or canceled at any time by calling Hastings Utilities at 402-463-1371.

To apply for Share the Warmth support, contact the Salvation Army at 402-463-0529.

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