

SUMMARY OF RATE ADJUSTMENTS

Rates for Hastings Utilities customers were recently adjusted in order to cover the cost to serve you--our customers. Adjustments to your rates are not implemented to create a profit, but to assure we can provide reliable service. The following outline illustrates the changes a typical Hastings Utilities residential customer will see this winter. Results will vary according to individual usage and energy efficiency measures.

ELECTRIC:

ESTIMATED Monthly Increase: \$3

Electric rates were adjusted to cover increasing costs for goods and services. The estimate is calculated for a residential customer using 1,000 kWh of electricity.

NATURAL GAS:

ESTIMATED Monthly Increase: \$50

Natural gas rates were adjusted to cover increasing costs of goods & services and most notably, high prices for natural gas. The estimate is calculated for a residential customer using 120 CCF of natural gas.

WATER:

Rate Adjustment: 5%

*This increase will be displayed as a new line item on your bill labeled “**Infrastructure Fee**”. The revenue generated from the Infrastructure Fee will be invested into upgrades for aging water infrastructure.*

The Infrastructure Fee is applied according to the size of the residential customer’s meter. Most residential meters and applicable monthly fees are 5/8-inch (\$1.40) or 1-inch (\$3.49).

SANITARY SEWER:

No rate adjustments.

At a time when the cost of living has increased, we understand that these adjustments are an addition to the growing expenses our customers are experiencing. We want to assure you that we are working hard to minimize expenses as we continue to provide you with the reliable service you deserve.

BUDGET BILLING

With rising costs in mind, we’d like to remind our customers of our Budget Billing option. Dividing your monthly bill into 11 equal payments can help you to minimize the impact during months when you experience high usage. You can apply for Budget Billing after being in service with Hastings Utilities for one full year at your current address, and when your account has a zero balance. Contact our Customer Services Department at 402-463-1371 for more information or to enroll.