

At Your Service

Providing Electric, Gas, Water and Sanitary Sewer Services



Hastings Utilities Advisory Board Members

Chairman- Bill Hitesman Vice Chairwoman- Jeanette Dewalt
Secretary- Mark Hemje Susan Meeske, Scott Kvals

October 2025

Billing change highlights transparency

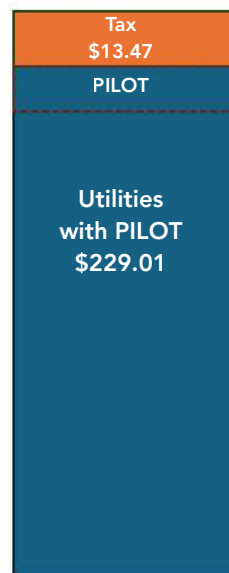
Customers will see more transparency on their bills as we move into the new fiscal year that begins in October. These bar charts show the difference in the utility billing structure with the PILOT (Payment in Lieu of Taxes) that has been in effect for many years compared to the new dividend fee that will be broken out within customers' bills to give a more accurate look at fees for services.

The dividend amount is set by the Hastings City Council. Council members determined during their meeting on Sept. 15, 2025 that on the dividend amount would not change from the previous PILOT.

The updated bills include annual rate increases for the new fiscal year that were approved in previous years: 2024 for electric; 2023 for gas; and 2023 for water.

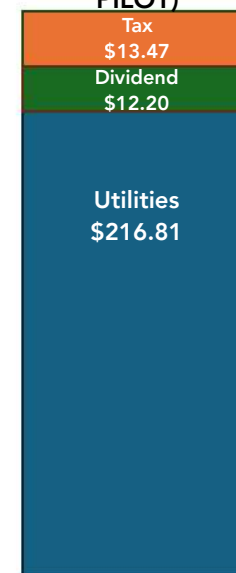
There have not been additional rate increases in that time period.

Utility Bill with
Embedded PILOT



TOTAL \$242.48

Utility Bill with
Dividend (Extracted
PILOT)



TOTAL \$242.48

SEWER MAIN BACKUPS AND HOW TO PREVENT THEM

As we approach the holiday season and festive meals, keep in mind the damage food, oil and grease can cause on the sewer system. These products cannot be disposed in drains and will create a backup by constricting the pipe circumference. Wipes and other objects also can create sewer backups. Even "flushable" wipes do not dissolve before reaching the sewer main, and will create a backup by clumping.

Wipes marketed as "flushable" are not intended for use in public water systems and can damage both public and private plumbing.



✓ **DO: SCRAPE FOOD
INTO TRASH OR COMPOST**



✓ **DO: USE A FOOD STRAINER
CATCH FOOD PARTICLES BEFORE
THEY ENTER THE DRAIN**



✓ **DO: BOTTLE USED FLUIDS
INTO USED JARS, BOTTLES OR CANS
AND DISPOSE OF IN AN
APPROPRIATE MANNER**

**DO NOT
DUMP OR RINSE FOOD, OILS
OR GREASE DOWN ANY SINK,
DRAIN OR TOILET**



**DO NOT
FLUSH ANY RAGS, WIPES,
TOWELS OR ANYTHING
OTHER THAN TOILET PAPER**

